



Architectural Manual  
*for*  
Residential and Commercial  
Vinyl Windows

Residential

- 1- Product Line Specification and General Information
- 2- Series 9000 Slider
- 3- Series 9000 Single Hung
- 4- Series 9000 Picture Window
- 5- Series 720 Casement
- 6- Series 720 Awning
- 7- Series 411 Sliding Patio Door
- 8- Series 6000 Slider
- 9- Series 6000 Single Hung
- 10- Series 6000 Picture Window

Commercial

- 1- Series 1000 Tilt Turn

# ***PRIME WINDOW SYSTEMS***

## ***POLICY STATEMENTS***

### **SHIPMENTS**

All orders are sold F.O.B. shipping point unless stated otherwise. Shipments will be made in the manner requested by the customer. In the absence of such routing instructions, PRIME WINDOW SYSTEMS will, arrange shipment by most economical method.

### **CLAIMS**

We are not liable for damage, breakage, or loss during transit by others. Our responsibility for breakage or loss ceases when the merchandise is accepted by carrier and a clear receipt is received. Claims against the carrier are the responsibility of the consignee. Claims for shortages, error or damages must be made within five (5) days. When delivered by PRIME WINDOW SYSTEMS truck, such claims should be noted on the delivery list.

### **BACK CHARGES - RETURNS**

No back-charges will be accepted without prior written approval. Materials ordered may not be returned for credit without express written permission.

### **WARRANTIES, CERTIFICATION**

Upon written request, PRIME WINDOW SYSTEMS will make available copies of applicable warranties and product certification.

### **SUITABILITY**

Energy codes, safety codes, and product requirements vary widely. PRIME WINDOW SYSTEMS assumes no responsibility for assuring conformity to local building and/or safety codes, wind load, operating hardware or glazing requirements. The customer will assume full responsibility in making sure that all code requirements are met.

### **ACCEPTANCE**

All orders are accepted subject to our ability to obtain materials and/or labor. We assume no responsibility for delays beyond our control.

### **ORDER ERRORS - CANCELLATIONS**

PRIME WINDOW SYSTEMS will not be responsible for errors on phone orders unless we have received written confirmation prior to the start of manufacturing. Customer will be responsible for cancellations, size, or quantity changes unless received prior to fabrication.

### **PRODUCT CATALOGS**

We reserve the right to change specifications, details, materials or sizes without notice. Current information regarding products is available by contacting PRIME WINDOW SYSTEMS.

# ***PRIME WINDOW SYSTEMS***

## ***VINYL WINDOWS LIMITED WARRANTY***

### **RESIDENTIAL**

Prime Window Systems' windows and doors carry a lifetime warranty for as long as the original owner owns the home. This guarantee covers defects in materials and/or workmanship in vinyl material products manufactured by Prime Window Systems, Yakima, Washington. Specialty materials, such as painted exterior color, will be warranted under normal use for a period of ten (10) years. Insulated glass units manufactured by Prime Window Systems shall be free from any material obstruction to the interior glass surfaces resulting from failure of the hermetic seal, other than through glass breakage, for life.

Multi-Family Applications: If Prime Window Systems products are installed in non-owner multi-family occupied dwellings then this warranty is limited to 10-Years on parts and 1 year on labor from the date of delivery.

This guarantee does not cover products not manufactured by Prime Window Systems; products that have not been paid for the full account amount; products improperly installed and/or maintained; products which have been damaged by accident, misuse or handling; glass breakage; screens; and/or acts of nature, excessive heat, fire, flood, earthquake, storm, structure settling, or any other causes beyond the control of Prime Window Systems.

### **COMMERCIAL**

Prime Window Systems, Yakima, Washington, warrants its vinyl windows under normal use in commercial applications for a period of 2 years, and excludes labor. This guarantee covers defects in materials and/or workmanship in vinyl material products manufactured by Prime Window Systems.

If a defect should occur, Prime Window Systems will, at its sole discretion, repair or replace the product, or refund the original purchase price.

This guarantee does not cover products not manufactured by Prime Window Systems; products that have not been paid for the full account amount; products improperly installed and/or maintained; products which have been damaged by accident, misuse or handling; glass breakage; screens; and/or acts of nature, excessive heat, fire, flood, earthquake, storm, structure settling, or any other causes beyond the control of Prime Window Systems.

### **GENERAL**

All claims must be made in writing to Prime Window Systems, 3400 Tacoma Street, Union Gap, WA 98903.

Claims must be accompanied by a copy of the original invoice.

In no event shall Prime Window Systems pay for the cost of labor, shipping, installation or finishing of either the original insulated glass unit or the replacement window, or any other incidental costs related thereto. This shall be Prime Window Systems maximum liability under the warranty. Prime Window Systems makes no other warranty or guarantee, either expressed or implied, including implied warranties of merchantability and fitness, except as expressly contained herein with respect to its products. Any further claims due to special, indirect, consequential, or incidental damage are excluded from this warranty. In the event state law precludes exclusion or limitation of implied warranties, the duration of any such implied warranty and the time and manner of presenting any claim thereon shall be the same as that provided in the express warranty stated herein.

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**Prime Window Systems**  
Architectural Manual

**We hereby request permission to produce photocopies or otherwise reproduce portions of this product manual for use in the window selection or specification process, and for use in project blueprints.**

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